

09-14-20

## BOARDING POLICY

- All dogs must have current immunizations against Rabies, Distemper, Parvo Virus, and Bordetella, and Bronchitis.
- All cats must have current immunizations against Rabies, Feline Distemper, Rhinotracheitis, and Calici Virus.
- All animals must have had a Fecal Examination for internal parasites within the last 12 months.
- All dogs must have had a heartworm blood test within the past 12 months.
- All animals must be free of external parasites (fleas & ticks) when admitted for boarding; or must be treated upon admission.
- A cleansing bath is optional on the day of dismissal. All major grooming is referred to a professional groomer. We will be happy to provide you with a recommendation.
- All clients are required to read and sign the boarding admitting form.
- Animals will be admitted & discharged **ONLY** during regular office hours.
- Any animal that requires emergency or immediate veterinary attention will receive it at our discretion, and at the owner's expense.
- An emergency telephone number should be left with the clinic.
- Animals requiring medication or treatment (such as wound treatment) will be charged appropriate fees. Heartworm preventive medication should be administered for the month before or after the boarding time. There is no danger in giving this medication early.
- Please inform us if you are not happy with the way Buddy cared for. Your satisfaction and you pet's well-being are our primary concern.
- Be aware that Buddy's diet may have varied while away from home. They may have barked at other animals; or the temperature & humidity may have been slightly different from your home. This can create problems such as sore throats, tonsillitis, or diarrhea. We seek to prevent such problems, but you must understand that these problems do develop. Owners will be charged appropriate fees for all treatment and medication needed for reasons that are not directly under our control.
- We furnish all normal food and bedding. We offer playtime, comfort cushions, and treats for an additional charge.